## Handout: Stop, Drop & Roll

1. j0389326[1]Stop:
   1. Stop the conflict by intervening and making a statement that acknowledges the conflict.
   2. Do not become frustrated yourself.
   3. Avoid taking sides.
   4. Never yell.
   5. Be professional and calm.
2. Drop:
   1. Instruct the parties in conflict to drop the discussion for now and regain their composure.
3. Roll: roll into a break:
   1. Take a break and send the participants away for a moment.
   2. Call on the parties in conflict and hold a brief expectations meeting.
   3. Tell the persons in conflict that they must immediately stop the behavior.
   4. Restate the need for the meeting and that healthy debate is always welcomed.
   5. Have them agree to behave for the remainder of the meeting.

Notes: